

OUTDOOR RESORTS INDIO OWNERS ASSOCIATION NEWSLETTER

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BOARD OF DIRECTORS 2003-2004

- ❖ Pat Kenney, President
- ❖ Ken Urban, Vice President
- ❖ Leonard Mintz, Chief Financial Officer
- ❖ Yari Yero-Addis, Secretary

BOARD MEETINGS

The Board of Directors meeting is held monthly at 10:00 a.m. in the Clubhouse. Owners are encouraged to attend. An Open Forum is held for owner input during each meeting.

Newsletters are placed on the website for your convenience.
www.outdoor-resorts-indio.com

MEET THE STAFF

Joanne Williams, Resort Manager
Juana Zarate, Customer Relations
Alice Nygard, Customer Service/Mailroom
Gerry Grummet, Rental Pool Manager
Barbara Cavin, Rental Agent
Regina Roberts, Sales Agent
Andreea Tomescu, Health Spa
Ricky Cano, Maintenance Supervisor
Jose Ayala, Maintenance
Martha Aguirre, Senior Housekeeper
Lupe Rodriguez, Housekeeper

MAILROOM

For your convenience, the mailroom is now located in the old administration office with access through the side door of the building adjacent to the parking lot. This allows owners and renters to pickup mail without going through the Rental and Sales lobby. Alice has an office in the former manager's office so you may see her for mail questions and service orders. Alice is there to assist you Monday through Friday.

Non-emergency requests are placed on service orders that are generated to each department for scheduling. This would include routine landscape, maintenance and janitorial service. Private lot maintenance (electrical) requests are addressed after 3:00 p.m. by Ricky. Emergency requests are called in by radio for immediate action. This would include irrigation problems and other issues that could cause property damage. Thank you for your cooperation.

LANDSCAPE UPDATE

HTPS Landscape Care is currently installing flowers along Avenue 48 and the entrance to the Clubhouse. Next week they will be planting around the Clubhouse facility. The following week flowers will be started on the golf course so do not worry about the rye seed that may have blown into the sand traps or planter areas. That is part of the process and is addressed when the flowers are installed. For those of you in the resort now, bear with us while we deal with the extreme summer weather temperatures that caused the desert to lag behind on normal schedules. We are hopeful that the high temperatures are behind us so we may all enjoy the weather you have come all this way to take pleasure in this season.

The high temperatures coupled with the extreme heat have developed fungus spots in the golf course that are being treated prior to the over-seeding and the course should be open around November 15. As you can see, the common area is irrigated several times each day to encourage rye seed germination since it is competing with the Bermuda and Nut Sedge. As the temperatures stay below the triple digit mark, the rye will take over the other grasses.

Mowing of the common area has begun even though the rye grass is still delicate so that it does not get too high and make the mowing difficult. Aren't we glad this only occurs once a year! We will try not to drown you in the late afternoons.

The Association is installing pink and salmon geraniums around the entry ponds this season and is planting white petunias at the entrance to the Clubhouse facility. There is a beautiful mix going in around the Clubhouse and multi-colored petunias on the golf course. The flowers were grown especially for the resort and we hope you enjoy the selections.

The Association plants petunias around the front palm next to the pedestal light if the lot has no owner improvements in that location. The original unimproved lots are planted by the Association in that area only. All other plant material is at the discretion of the owner after architectural approval. Once the front pedestal area has been modified by an owner it becomes the maintenance responsibility of the owner. If you need assistance with private lot landscape maintenance come by the office for a list of local gardeners available.

If you need assistance, the Association used Four Seasons Tree Specialists at 345-9960 to treat fungus in the Queen Palms. You will want to treat the fungus infected Queen Palms before they are trimmed.

VOLUNTEERS NEEDED

Elizabeth Majury, Activity Director, is located in the Pro Shop and she is looking for some good volunteers for the numerous activities, events and parties she has planned. Take a moment to meet Liz if you have not already and take advantage of her many ideas. This is going to be a fun, fun year for all of you.

She ran a Halloween costume party on October 31 and Thanksgiving is in the planning stages. For the golfers she has the popular ball caddies available again this year. They can be found in the Pro Shop. I know Liz would like to start the Friday scrambles as soon as the course is open so meet with her to organize this and a golf clinic she is working on. Let Liz know if you would like something added to the resort schedule this season.

SECURITY REMINDERS

OWNERS: Decal to be displayed on vehicles and coach so the guard may open the gate with no delay. If the decal is not displayed the owner will have to stop and the guard will log in owners name and lot number while verifying name in the owner's directory. **THE GUARD WILL ADMIT THE OWNER AND ASK THAT THE OWNER OBTAIN DECALS AT THE ASSOCIATION OFFICE.**

GUESTS: Guest of both owners and renters must display the green pass 'GUEST'. The pass is provided when guests obtain the entry packet from the Rental Office. If the guest has the green GUEST pass displayed, the gate is opened without delay. The green pass must reflect the ending date for their stay in the community. If the guest has no packet they will be directed to the Rental & Resale Office and will be denied entry.

VISITORS: THE GATE MUST BE NOTIFIED OF VISITOR ARRIVAL FROM THE OWNER, GUEST OR RENTER. Security will log in the visitor name, lot number and license number. The guard gives the visitor a yellow PASS showing the date and lot number. The visitor is instructed to return the pass to the guard when leaving the community. Please provide this information to all expected visitors. All unannounced visitors will be detained at the guardhouse until the owner, guest or renter is notified and the visitor is cleared. **Access will be denied if the owner, guest or renter cannot be contacted or is not present in the community.**

CONTRACTORS: For security reasons, all personal contractors must be on the approved entry list from the Association office. The contractor will be provided with a WHITE DAY PASS and will be required to return the pass to the guard when leaving the community. Contractors not on the list will receive a yellow VISITOR PASS **if the gate has been notified by the owner, guest or renter to allow access for one time only.** CONTRACTORS MAY ONLY ENTER THE COMMUNITY between the hours of 8:00 am through DUSK which is approximately 4:00 pm during the season.

BOARD MEETING HIGHLIGHTS

Owners present discussed the vacancy on the Board, the spa switch at Phase I, the condition of the asphalt in front of the Phase 1 satellite parking area, the status on changing the name from Outdoor Resorts of America to Outdoor Resorts Indio, the corresponding changes in signage, the term of the security contract, a request for a copy of the 2001/2002 audit, the rye grass seed commitment for next season, adding the Rental & Resale phone numbers to the Owners Directory cover, a request for a new librarian at the Owners Lounge, loss of trees on private lots during the desert summer months and recommendation to require a damage deposit from contractors for repair to lots and common area following modifications to gain compliance with rules.

The questions regarding the spa switch, the asphalt repairs, security contract term, copy of the audit, and adding the Rental & Resale numbers to the directory were directed to Alice in Customer Service. Owners may stop by to meet Alice Monday through Friday and she may assist you with these questions so you do not have to wait until board meetings as this is a part of her normal business activities. Any service request she is not able to handle she will refer to management so you receive prompt service.

The Annual Meeting of Members has been scheduled for Thursday, January 29, 2004 this year and the Board is appointing a Nominating Committee for this purpose. The Board is working with a graphics designer for the Outdoor Resorts Indio logo and the monument signs will be addressed in the near future.

We have already had two wonderful volunteers to man the library and they are eager to begin work. Our new volunteers are Carla Fuller (254) and Elizabeth Barner (232).

The annual perennial rye grass seed commitment is being reviewed to determine if the same quality seed is available through other sources for next season at a lower cost to the Association. Some of the trees in the resort were affected by the fungus present in the desert for the first time in the history of the Coachella Valley. Queen Palms and Mesquite trees appeared to be the most susceptible, however, other varieties may have suffered also. The excess humidity coupled with the extreme temperatures set the valley back at least 45 days in the over-seeding and flower planting programs that normally take place earlier in the fall.

No one actually knows the extent of the issue even yet since the affect on the soil has not surfaced. It is recommended that you monitor your personal plantings closely this season to avoid shock or loss. We are taking this one day at a time and it will be interesting to see if the winter months bring cooler than usual temperatures also. With all the damage done by the wild fires fueled by the dry conditions we could expect some weather changes like the high winds now. We will be turning off fountains late afternoon if winds escalate.